

How to Locate Bailment Vehicles Using VOIM (Vehicle Ordering and Inventory Management in DealerConnect)



Step 1: Direct your web browser to www.dealerconnect.com. Navigate your cursor to the sales tab and click on it.



Sales Daily 20 MTD 220 Launch

Chrysler Capital | MarketCenter | eSupport | My Dealership | Business Center | Marketing | FieldConnect

DC DealerCONNECT Amy Baker (t5845ab) DC & FC TEST DEALER 800 CHRYSLER DR. AUBURN HILLS, MI, 483262757 Dealer: 99970 Log Off

HOME SALES SERVICE CONTRACTS SERVICE PARTS CUSTOMER EXPERIENCE NETWORK TRAINING Search here...

DealerCONNECT > Home

RECALL RESOURCES

RECALL CENTRAL

Recalls

ANNOUNCEMENTS

Welcome to the new look of DealerCONNECT!

The DealerCONNECT team has launched a new look for DealerCONNECT, with a new brighter color scheme, better contrast, and crisper fonts. We think it makes DealerCONNECT much more readable. But don't worry, the applications and content you use on a daily basis are still where you left them. The layout of the tabs and overall navigation haven't changed. So give DealerCONNECT a try - we hope you like it.

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Pacifica PHEV - Safety Recall T34

Attn: FCA Dealers and Dealership Personnel

Please [click here](#) to view the important Pacifica PHEV - Safety Recall T34 announcement video from Jim Sassorossi, Director of Dealer Support, Warranty Operations & Fleet Service.

The Video Covers:

- The urgency of the recall
- The type of recall and action needed to be taken by the dealer
- Actions taken to contact customers and schedule service
- Transportation options offered by FCA
- Goodwill offers

URGENT RECALL

CUSTOMER EXPERIENCE

- Customer Experience Dashboard

DEALERSHIP SCOREBOARD

Attention: To see the complete Dealership Scoreboard, click on the Launch Window button identified in the graphic below.

Sales Daily 20 MTD 220 Launch

DC DealerCONNECT

NOTES: The Customer Experience metrics will be populated as the data becomes available. Sales are counted in the day/month reported and are not adjusted for unwinds and re-reports.

How do I know if a sale counted for this month? ...More Info

DEALER COMMUNICATIONS CORNER

Dealer Support

- FCA Telephone Listing

Dealer Webcast:

Key Announcements:

- 2017 National Dealer Council Report

2017 Dealer Recognition Programs:

- Program Rules
- W.P. Chrysler Club Brochure
- W.P. Chrysler Club Tracking

Step 2: Click on the hyperlink labeled, “Vehicle Ordering & Inventory Management (VOIM)” and click.



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RECALL CENTRAL

Recalls

COMDASH

DEALER COMMUNICATION DASHBOARD

COMDASH

Click HERE To View More News

Latest News

Revised Safety Recall T34 – PHEV... Vehicle Safety ... NEW	9/23/2017
Revised US Safety Recall S33 Air... Vehicle Safety ...	9/21/2017
New Safety Recall Advanced Commu... Vehicle Safety ...	9/20/2017
Safety Recall T55 - Rear Axle Ha... Vehicle Safety ...	9/15/2017
Revised Emissions Recall T05 – S... Vehicle Safety ...	9/15/2017

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The new app can be found in the Apple App Store and Google Play Store by searching keyword "Uconnect." Look for teal icon at left:

[Apple App Store](#)
[Google Play Store](#)

We also invite you to follow Uconnect on social media for helpful tips as well as key messaging and support:
Instaaram & Twitter: @Uconnect



SALES WEBCAST

SEPTMBER 1st SALES WEBCAST is available for [immediate viewing](#) (also available on DealerCONNECT Mobile - m.dealeconnect.com).

UCONNECT COMMAND CENTER

Uconnect

PERFORMANCE TRACKING

- Financial Statement Analysis (iEXAM)
- MarketMaster Enrollment Form
- MarketMaster™ - CDJR
- MarketMaster™ - FIAT

USED VEHICLES

Auction Calendar: [Sept. - Nov. Sale Dates & Contacts](#)

- Chrysler Remarketing
- CPOV Workbench
- CPOV Eligibility/Inventory/Sales/Window links can now be viewed in the CPOV Workbench link above
 - CPOV
 - Information
- CPOV Dealer Operations Manual
- CPOV Program Enrollment

ORDERS & INVENTORY

- Vehicle Ordering & Inventory Management [VOIM]**

VEHICLE DELIVERY

Owner Support+

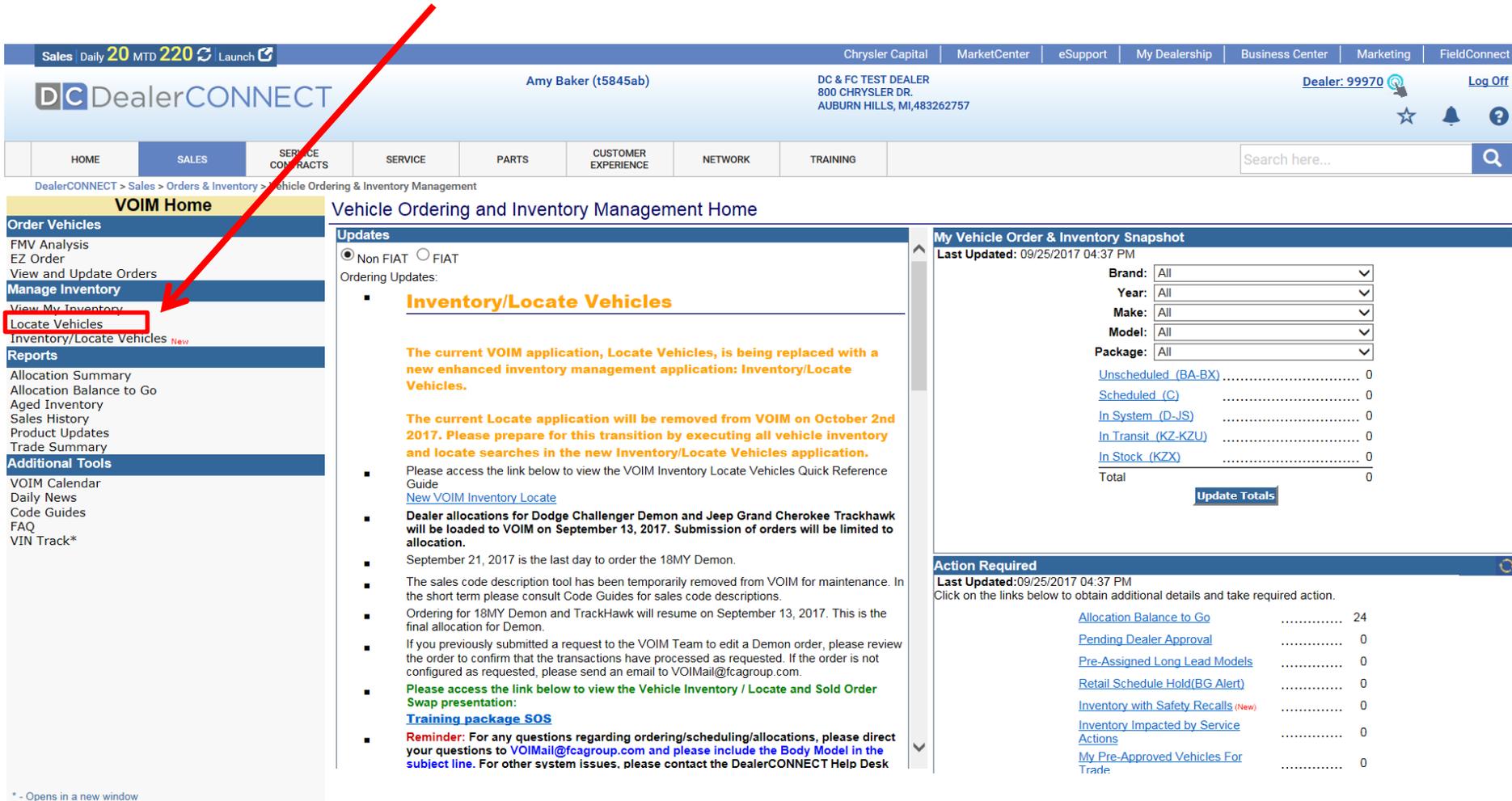
Video Delivery Checklist

- Owner Support+ (Delivery Checklist)
- Owner Support+ (Overview)
- Owner Support+ (FAQ)

INCENTIVES

- Dealer Incentives Communications
- If you are experiencing issues with the Incentive Configurator, [click here](#) for Help.
 - Incentives Configurator
 - Incentives Configurator Quick Reference Guide
 - Incentives Configurator Quick Reference Guide
 - Incentives Rules Manual (Gold Book)
 - Rewarding Excellence
 - Pilot AMV
 - Dealership Rewards (formerly DEPP)
 - Affiliate Rewards Program
 - Incentive Self-Analysis Report
 - TDM/Bonus Buys/Control Number Validation

Step 3: Your browser will now navigate you to the VOIM homepage. Click on “Locate Vehicles” in left menu



The screenshot shows the DealerCONNECT interface. At the top, there is a navigation bar with links for Sales, Daily 20 MTD 220, and Launch. Below this is the DealerCONNECT logo and user information for Amy Baker (t5845ab). The main navigation menu includes HOME, SALES, SERVICE CONTRACTS, SERVICE, PARTS, CUSTOMER EXPERIENCE, NETWORK, and TRAINING. A search bar is located on the right side of the menu.

The left sidebar contains the following menu items:

- VOIM Home
- Order Vehicles
 - FMV Analysis
 - EZ Order
 - View and Update Orders
 - Manage Inventory
 - View My Inventory
 - Locate Vehicles** (highlighted with a red box and a red arrow)
 - Inventory/Locate Vehicles New
- Reports
 - Allocation Summary
 - Allocation Balance to Go
 - Aged Inventory
 - Sales History
 - Product Updates
 - Trade Summary
- Additional Tools
 - VOIM Calendar
 - Daily News
 - Code Guides
 - FAQ
 - VIN Track*

The main content area is titled "Vehicle Ordering and Inventory Management Home" and contains an "Updates" section with the following information:

- Inventory/Locate Vehicles**
- The current VOIM application, Locate Vehicles, is being replaced with a new enhanced inventory management application: Inventory/Locate Vehicles.
- The current Locate application will be removed from VOIM on October 2nd 2017. Please prepare for this transition by executing all vehicle inventory and locate searches in the new Inventory/Locate Vehicles application.
- Please access the link below to view the VOIM Inventory Locate Vehicles Quick Reference Guide: [New VOIM Inventory Locate](#)
- Dealer allocations for Dodge Challenger Demon and Jeep Grand Cherokee Trackhawk will be loaded to VOIM on September 13, 2017. Submission of orders will be limited to allocation.
- September 21, 2017 is the last day to order the 18MY Demon.
- The sales code description tool has been temporarily removed from VOIM for maintenance. In the short term please consult Code Guides for sales code descriptions.
- Ordering for 18MY Demon and TrackHawk will resume on September 13, 2017. This is the final allocation for Demon.
- If you previously submitted a request to the VOIM Team to edit a Demon order, please review the order to confirm that the transactions have processed as requested. If the order is not configured as requested, please send an email to VOIMail@fcagroup.com.
- Please access the link below to view the [Vehicle Inventory / Locate and Sold Order Swap presentation](#): [Training package SOS](#)
- Reminder: For any questions regarding ordering/scheduling/allocations, please direct your questions to VOIMail@fcagroup.com and please include the **Body Model** in the subject line. For other system issues, please contact the DealerCONNECT Help Desk

The right sidebar contains a "My Vehicle Order & Inventory Snapshot" section with the following data:

Brand:	All
Year:	All
Make:	All
Model:	All
Package:	All
Unscheduled (BA-BX)	0
Scheduled (C)	0
In System (D-JS)	0
In Transit (KZ-KZU)	0
In Stock (KZX)	0
Total	0

Below the snapshot is an "Action Required" section with the following data:

Allocation Balance to Go	24
Pending Dealer Approval	0
Pre-Assigned Long Lead Models	0
Retail Schedule Hold(BG Alert)	0
Inventory with Safety Recalls (New)	0
Inventory Impacted by Service Actions	0
My Pre-Approved Vehicles For Trade	0

Step 4: Click on Bailment Pool Box along with all required fields noted by red asterisks (*)

Note: If no zip code is inputted, then the distance search will be used based on the sign on dealer's information. In order to search otherwise, a zip code will be required. The zip code search functionality searches by closet zip code in numerical order rather than by closest distance. For example: If you input a zip code of 35461, the search result will yield a dealer's inventory in zip code 35630 which is 72 miles away vs. 45375 which is 16 miles away.

Sales Daily 20 MTD 220 Launch

Chrysler Capital MarketCenter eSupport My Dealership Business Center Marketing FieldConnect

Amy Baker #5845ab DC & FC TEST DEALER 800 CHRYSLER DR. AUBURN HILLS, MI, 483262757 Dealer: 99970 Log Off

HOME SALES SERVICE CONTRACTS SERVICE PARTS CUSTOMER EXPERIENCE NETWORK TRAINING Search here...

DealerCONNECT > Sales > Orders & Inventory > Vehicle Ordering & Inventory Management > Locate Vehicles

VOIM Home

- Order Vehicles
- FMV Analysis
- EZ Order
- View and Update Orders
- Manage Inventory
- View My Inventory
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- Inventory/Locate Vehicles *New*
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- VIN Track*

Locate Vehicles

My Pre-Approved Vehicles For Trade **Locate** My Trading Preferences

Instructions
If no dealers are located in the given zip code, the search will start from the dealer closest to the zip code entered.

Locate Vehicles Hide Filter

In Stock (KZ-KZX) In System (D1-JS) **Fleet Pool** Sold Order

Include: My Inventory Other Dealer **Bailment Pool** Distribution Pool

Brand:* - Pkg: - i
Year:* - Seat: -
Make:* - Trim: -
Model: - ZIP Code:
Distance From:* 0 To:*
MSRP From: To:
Paint: - or - or -
Include Options: - - -
Exclude Options: - - -
Additional Sales Code:
Additional Sales Code:

* - Required Field

Search Clear

Locate Results

Please make selections above to locate a vehicle.

Step 5: If any units are located within your search range, a result list will be displayed. This list features the dealer contact info, distance away (a hyperlink is presented to view the dealer on a map) vehicle make/model/options and the VIN.

<p>VOIM Home</p> <p>Order Vehicles FMV Analysis FMV Orders Dealer Order View and Update Orders</p> <p>Manage Inventory View My Inventory Locate Vehicles</p> <p>Reports Allocation Summary Allocation Balance to Go Aged Inventory Sales History Product Updates Locate Vehicle Usage Trade Summary</p> <p>Additional Tools VOIM Calendar Daily News Code Guides Sales Code Descriptions FAQ VinVision*</p>	<p>Locate Vehicles</p> <p>My Pre-Approved Vehicles For Trade Locate My Trading Preferences</p> <p>Instructions If no dealers are located in the given zip code, the search will start from the dealer closest to the zip code entered.</p> <p>Locate Vehicles Show Filter</p> <p>Locate Results</p> <table border="1"> <tr> <td data-bbox="415 692 1033 878"> <p>Type: Dealer</p> <p>Year: 2017</p> <p>Status: In Stock(KZX)</p> <p>Brand: RAM</p> <p>Make: 3500 REGULAR CAB CHASSIS 4X4</p> <p>Model: 3500 REG ST / SLT 4 x 4 CAB CHASSIS (143.5 in WB - CA of 60 in)</p> <p>Package: 2GA</p> <p>Distance: 37 miles - View Map</p> </td> <td data-bbox="1033 692 1874 878"> <p>Options: Heavy Duty Snow Plow Prep Group, Ambulance Prep Group, Power and Remote Entry Group, ST Decor Group, Power Take Off Prep., 50 State Emissions, Trailer Brake Control, Distribution Tracking</p> <p>Paint / Trim: Bright White Clear Coat/HD Vinyl 40/20/40 Split Bench Seat/Dark Slate/Medium Graystone</p> <p>VIN: CG249855</p> <p>MSRP (USD): 44,160</p> <p>Other Details:</p> </td> </tr> </table> <p style="text-align: right;"> View Window Sticker View Incentives </p> <table border="1"> <tr> <td data-bbox="415 1021 1033 1206"> <p>Type: Dealer</p> <p>Year: 2017</p> <p>Status: In Stock(KZX)</p> <p>Brand: RAM</p> <p>Make: 3500 REGULAR CAB CHASSIS 4X4</p> <p>Model: 3500 REG ST / SLT 4 x 4 CAB CHASSIS (143.5 in WB - CA of 60 in)</p> <p>Package: 2GA</p> <p>Distance: 37 miles - View Map</p> </td> <td data-bbox="1033 1021 1874 1206"> <p>Options: Heavy Duty Snow Plow Prep Group, Ambulance Prep Group, Power and Remote Entry Group, ST Decor Group, Power Take Off Prep., 50 State Emissions, Trailer Brake Control, Distribution Tracking</p> <p>Paint / Trim: Bright White Clear Coat/HD Vinyl 40/20/40 Split Bench Seat/Dark Slate/Medium Graystone</p> <p>VIN: CG249855</p> <p>MSRP (USD): 44,160</p> <p>Other Details:</p> </td> </tr> </table> <p>Page 1 Previous Next</p> <p style="text-align: right;"> Pre-Approved vehicles Print Preview </p>	<p>Type: Dealer</p> <p>Year: 2017</p> <p>Status: In Stock(KZX)</p> <p>Brand: RAM</p> <p>Make: 3500 REGULAR CAB CHASSIS 4X4</p> <p>Model: 3500 REG ST / SLT 4 x 4 CAB CHASSIS (143.5 in WB - CA of 60 in)</p> <p>Package: 2GA</p> <p>Distance: 37 miles - View Map</p>	<p>Options: Heavy Duty Snow Plow Prep Group, Ambulance Prep Group, Power and Remote Entry Group, ST Decor Group, Power Take Off Prep., 50 State Emissions, Trailer Brake Control, Distribution Tracking</p> <p>Paint / Trim: Bright White Clear Coat/HD Vinyl 40/20/40 Split Bench Seat/Dark Slate/Medium Graystone</p> <p>VIN: CG249855</p> <p>MSRP (USD): 44,160</p> <p>Other Details:</p>	<p>Type: Dealer</p> <p>Year: 2017</p> <p>Status: In Stock(KZX)</p> <p>Brand: RAM</p> <p>Make: 3500 REGULAR CAB CHASSIS 4X4</p> <p>Model: 3500 REG ST / SLT 4 x 4 CAB CHASSIS (143.5 in WB - CA of 60 in)</p> <p>Package: 2GA</p> <p>Distance: 37 miles - View Map</p>	<p>Options: Heavy Duty Snow Plow Prep Group, Ambulance Prep Group, Power and Remote Entry Group, ST Decor Group, Power Take Off Prep., 50 State Emissions, Trailer Brake Control, Distribution Tracking</p> <p>Paint / Trim: Bright White Clear Coat/HD Vinyl 40/20/40 Split Bench Seat/Dark Slate/Medium Graystone</p> <p>VIN: CG249855</p> <p>MSRP (USD): 44,160</p> <p>Other Details:</p>
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How to Accept a Bailment Vehicle Using VOIM (Vehicle Ordering and Inventory Management in DealerConnect)



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Sales Daily 20 MTD 220 Launch

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Sales | Daily 20 MTD 220 Launch

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DEALER COMMUNICATION DASHBOARD

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Click HERE To View More News

Latest News

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ORDERS & INVENTORY

Vehicle Ordering & Inventory Management [VOIM]

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Owner Support+
Video Delivery Checklist

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Step 4: Click on Bailment Reassignment Requests link.

Note: The reassignment will remain pending until the dealer “Accepts or Rejects” the release. As a result, coordination and cooperation between the bailment pool and FMC/ Dealership is important in making this process successful.

The screenshot shows the DealerCONNECT web application interface. The top navigation bar includes links for Sales, Daily 20 MTD 220, Launch, and various support and dealership links. The user is logged in as Amy Baker (t5845ab) at DC & FC TEST DEALER, 800 CHRYSLER DR., AUBURN HILLS, MI, 483262757. The dealer ID is 99970.

The main content area is titled "Vehicle Ordering and Inventory Management Home" and is divided into three main sections:

- VOIM Home:** A sidebar menu with categories like Order Vehicles, Manage Inventory, Reports, and Additional Tools.
- Updates:** A section with a "Non FIAT" radio button selected. It contains a list of updates, including a prominent orange announcement: "The current VOIM application, Locate Vehicles, is being replaced with a new enhanced inventory management application: Inventory/Locate Vehicles." It also lists various handbooks for ordering (Chrysler, Dodge, Ram, Jeep) and a "Training package SOS".
- My Vehicle Order & Inventory Snapshot:** A table showing inventory status. A red arrow points to the "Bailment Reassignment Requests" link, which is highlighted with a red box. The table also includes filters for Brand, Year, Make, Model, and Package, and a summary of inventory counts.

Category	Count
Unscheduled (A-BX)	0
Scheduled (C)	0
In System (D-S)	0
In Transit (KZ-ZU)	0
In Stock (KZX)	0
Total	0

Category	Count
Allocation Balance to Go	24
Pending Dealer Approval	0
Pre-Assigned Long Lead Models	0
Retail Schedule Hold (BG Alert)	0
Inventory with Safety Recalls (New)	0
Inventory Impacted by Service Actions	0
My Pre-Approved Vehicles For Trade	0
Pre-Approved vehicles	215
Bailment Reassignment Requests	0

* - Opens in a new window

Step 4: To approve the reassignment a popup box will appear and you will need to click on the “Accept” box in order for the reassignment to be submitted.

Note: Once the reassignment has been accepted, the vehicle will KZ the following business day and then on the second day an invoice will be generated.

Step 5: To confirm the reassignment has been processed, log into DealerConnect and click on “My Dealership” located at the top of the screen. When the next screen loads, click on the “Vehicle Invoice” link to retrieve the new invoice.

Note: Shipping from the Bailment Pool dealer is the responsibility of the Fleet Customer.